

Will Age UK Stockport (AUKS) be open? We are here for you. We are dealing with a high number of calls, but if you can't get through please leave your name and number and we will get back to you. Please be patient, we are aiming to get back to people within 24 hours, even if the call is just a quick one to say we have heard you - we got your call - we have your number and we will be back further. We can be contacted by telephone on **0161 480 1211** Monday to Friday 9am to 5pm or by email info@ageukstockport.org.uk

Will AUKS events and activities still be on? Following Government advice, we have cancelled all our regular groups trips, events and meetings for the foreseeable future. However we will be keeping in touch with you all during this time.

Will AUKS office be open? Our public office in Merseyway is now closed, however the Information & Advice Team are still working and you can leave a message for them on **0161 477 1213**. Our main Commonweal office is also closed to visitors but we are busy working in different ways.

Will AUKS visit you at Home? For everyone's protection we are no longer able to make general visits, but we will not be leaving people without contact and support. We can still get essential deliveries to your door and we will be providing advice and support over the telephone. We are also actively looking at other ways we can use to stay in contact.

For further general information you can contact the Age UK national helpline on **0800 678 1602**, lines are open 8am-7pm, 365 days a year or visit their website <https://www.ageuk.org.uk/information-advice/health-wellbeing/conditions-illnesses/coronavirus/>

What if I'm worried I may have the virus? The best thing to do if you have any questions or concerns is to go online to: <https://111.nhs.uk/covid-19/> or to call 111 to get information from the NHS.

Age UK Stockport
Commonweal
56 Wellington Street
SK1 3AQ

Telephone: 0161 480 1211
Email: info@ageukstockport.org.uk
Website: www.ageukstockport.org.uk